**IBMhq Test Case Execution Report**

**Test Case Name:Send Response - 1  
Requirement Name: CX  
Execution Start Time:2020-08-02 14-00-47**

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| **TOTAL STEPS** | **STEPS PASSED** | **STEPS FAILED** | **OVERALL STATUS** | **DEFECT LIST** |
| 19 | 4 | 15 | Fail | 1 |

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| Step No:1 |
| Step Description: Enter sysagent in USERNAME |
| Expected Result: sysagent should be entered in USERNAME |
| Actual Result: The Element: USERNAME is set with text: sysagent |
| Status: Pass |
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| Step No:2 |
| Step Description: Enter \*\*\* in PASSWORD |
| Expected Result: \*\*\* should be entered in PASSWORD |
| Actual Result: The Element: PASSWORD is set with text: Agent1234 |
| Status: Pass |
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| Step No:3 |
| Step Description: Click on oj-button-icon oj-start navigator-icon oj-button-icon oj-start |
| Expected Result: oj-button-icon oj-start navigator-icon oj-button-icon oj-start should be clicked |
| Actual Result: null |
| Status: Fail |
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| Step No:4 |
| Step Description: Click on oj-component-icon oj-clickable-icon-nocontext oj-collapsible-header-icon oj-collapsible-close-icon oj-focus |
| Expected Result: oj-component-icon oj-clickable-icon-nocontext oj-collapsible-header-icon oj-collapsible-close-icon oj-focus should be clicked |
| Actual Result: null |
| Status: Fail |
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| Step No:5 |
| Step Description: Click on NavigationSet\_5a8f8531-21b2-4914-9cf9-918457397cd9 |
| Expected Result: NavigationSet\_5a8f8531-21b2-4914-9cf9-918457397cd9 should be clicked |
| Actual Result: null |
| Status: Fail |
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| Step No:6 |
| Step Description: Click on ui-id-123 |
| Expected Result: ui-id-123 should be clicked |
| Actual Result: null |
| Status: Fail |
| No Screenshot available |

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| Step No:7 |
| Step Description: Click on Subject how this product works, ab92547 product is not functioning properly |
| Expected Result: Subject how this product works, ab92547 product is not functioning properly should be clicked |
| Actual Result: null |
| Status: Fail |
| No Screenshot available |

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| Step No:8 |
| Step Description: Click on Incident\_2163\_288\_1 |
| Expected Result: Incident\_2163\_288\_1 should be clicked |
| Actual Result: null |
| Status: Fail |
| No Screenshot available |

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| Step No:9 |
| Step Description: Click on div1433 |
| Expected Result: div1433 should be clicked |
| Actual Result: null |
| Status: Fail |
| No Screenshot available |

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| Step No:10 |
| Step Description: Click on cke\_wysiwyg\_div cke\_reset cke\_enable\_context\_menu cke\_editable cke\_editable\_themed cke\_contents\_ltr cke\_show\_borders |
| Expected Result: cke\_wysiwyg\_div cke\_reset cke\_enable\_context\_menu cke\_editable cke\_editable\_themed cke\_contents\_ltr cke\_show\_borders should be clicked |
| Actual Result: null |
| Status: Fail |
| No Screenshot available |

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| Step No:11 |
| Step Description: Click on vertical-ellipses-iconb742eb31-effd-490d-8ac0-a7f059d22a2a375 |
| Expected Result: vertical-ellipses-iconb742eb31-effd-490d-8ac0-a7f059d22a2a375 should be clicked |
| Actual Result: null |
| Status: Fail |
| No Screenshot available |

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| Step No:12 |
| Step Description: Click on ws-toolbar-button-content-div |
| Expected Result: ws-toolbar-button-content-div should be clicked |
| Actual Result: null |
| Status: Fail |
| No Screenshot available |

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| Step No:13 |
| Step Description: Enter how this in q |
| Expected Result: how this should be entered in q |
| Actual Result: The Element: q doesn't exist |
| Status: Fail |
| No Screenshot available |

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| Step No:14 |
| Step Description: Click on userMenuIcon |
| Expected Result: userMenuIcon should be clicked |
| Actual Result: null |
| Status: Fail |
| No Screenshot available |

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| Step No:15 |
| Step Description: Click on ws-toolbar-button-content-div |
| Expected Result: ws-toolbar-button-content-div should be clicked |
| Actual Result: null |
| Status: Fail |
| No Screenshot available |

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| Step No:16 |
| Step Description: Click on initialsText |
| Expected Result: initialsText should be clicked |
| Actual Result: null |
| Status: Fail |
| No Screenshot available |

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| Step No:17 |
| Step Description: Click on ui-id-8 |
| Expected Result: ui-id-8 should be clicked |
| Actual Result: null |
| Status: Fail |
| No Screenshot available |